



PERSATUAN BAGI ORANG BUTA MALAYSIA

MALAYSIAN ASSOCIATION FOR THE BLIND

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Malaysian Association for the Blind
Kompleks MAB, Jalan Tebing Off,
Jalan Tun Sambanthan 4, Brickfields,
50470 Kuala Lumpur

1st January 2019

Mr Gordon Lee
Wingo Starr Group Sdn Bhd
B-17-4, Plaza Pantai Bangsar Trade Centre,
Persiaran Pantai Baru off Jalan Pantai Baru,
59200 Kuala Lumpur

Dear Sir/Madam,

SUBJECT: APPOINTMENT LETTER OF STRATEGIC PARTNERSHIP TO WINGO STARR GROUP AS OUR CONTACT CENTER PROGRAM PROVIDER

Referring to the above subject, we have reached another milestone by appointing Wingo Starr Group Sdn Bhd as our strategic partnership to Malaysian Association for the Blind (MAB) members effective on 1st January 2019. We have agreed that we will enter into partnership for the purpose of providing contact center programs to the visually impaired individual of MAB

Our main responsibility will be providing the basic necessities for the MAB members meanwhile transferring the members of call center unit MAB to Wingo Starr Group on every quarter. And your responsibility will be accountability on providing call center programs as below:

- a. Listening Skills
- b. Soft Skill & Communication Training
- c. Anger Management Courses
- d. Negotiation Courses
- e. NVDA Keystroke Courses
- f. Magnification Program
- g. Telephony system
- h. Screen Reader Skills
- i. Motivation and Personal growth training

serving the blind since 1951

**PRESIDENT &
CHAIRMAN, MAB COUNCIL**
YM Tan Sri Dato' Seri Tengku Azlan
Ibni Almarhum Sultan Abu Bakar

**DEPUTY PRESIDENT &
CHAIRMAN, MAB EXCO**
Dato' Kulasegaran Sabaratnam

VICE PRESIDENTS
(Dr.) S. Radha Krishnan
Dato' Ir. Hiang A Li
Mejar Azhari bin Abdullah

HON. TREASURER
Mr. Santhirasegaran Sabaratnam

COUNCIL MEMBERS

Mr. Chin Yee Tee
Mr. Amalanathan L. Thomas
Mr. K. Sundralingam
Mr. Charles Chew
Mr. Arumugam Ramasamy
Mr. Rajendra Kulasegaran

Mrs. Yam Phak Hong
Dr. Antony Hii
Dr. S. Hadi Abdullah
Mr. Thavasothy S.M. Pillai

Ex-Officio
En. Zulkifli Bin Ismail
(Director General, Dept. Social Welfare, Malaysia)

Ex-Officio
Datuk Dr. Yasmin Binti Hussain
(Director, Dept. Special Education, Malaysia)

Furthermore, you are required to provide an minimum allowances of RM500 monthly to each Member directly based on your company policies. We have also agreed that Wingo Starr Group Sdn Bhd will intend to employ the members of call center unit MAB under full time employment after the maturity of the Call Center Programs.

We, Malaysian Association for the Blind is pleased to welcome you and looking forward for a better future for our visually impaired members

Thank you.

Your Faithfully,



Name : Mohamad Najib Bin Hasbie
Title : Instructor Contact Centre
Malaysian Association For The Blind